

How to connect to HIVE

First you will need to make sure you have registered for MFA. You can do this from the HUB under ICT Services > HIVE MFA Instructions.

You will need a smartphone or other mobile device to be able to register.

Next you must ensure your device has a suitable remote desktop client.

Windows 10

Already installed

IOS (Iphones and Ipads) (requires iOS13)

<https://apps.apple.com/gb/app/microsoft-remote-desktop/id714464092>

MacOS (Desktop Mac)

<https://apps.apple.com/gb/app/microsoft-remote-desktop-10/id1295203466?mt=12>

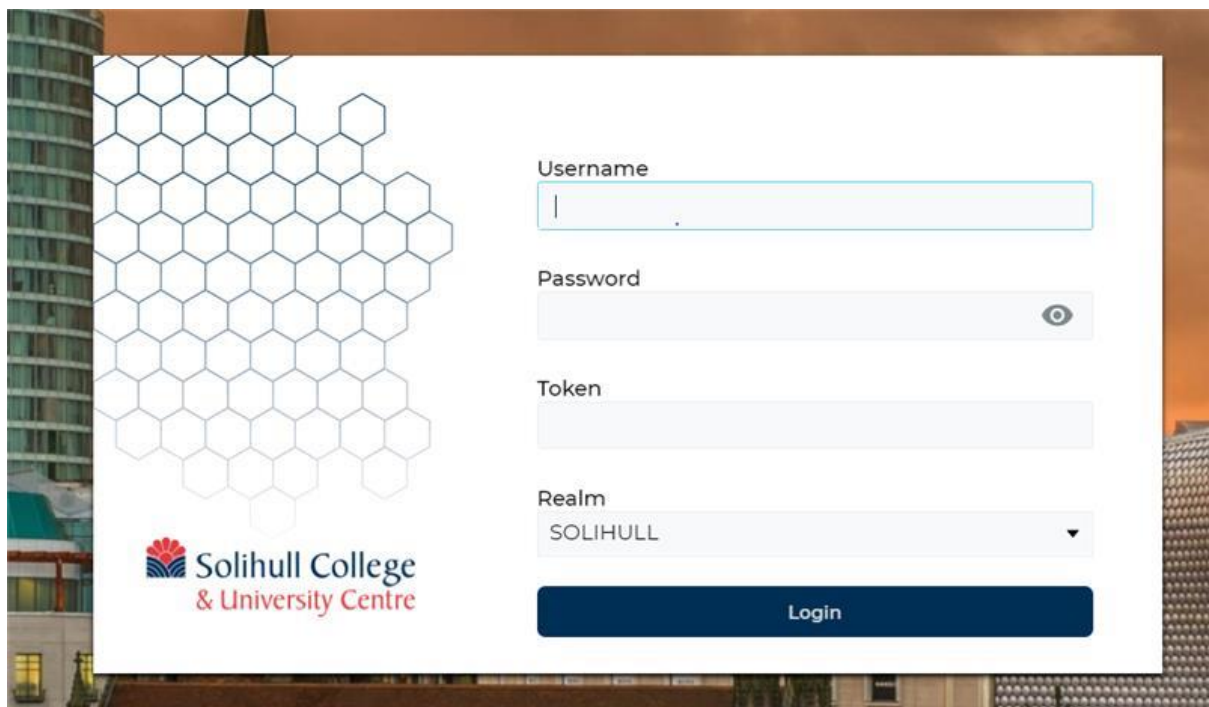
Android (Phones and Tablets)

https://play.google.com/store/apps/details?id=com.microsoft.rdc.android&hl=en_GB

Once you have a client installed Browse go to

<https://hive.solihull.ac.uk/remote>

Login with your college details (firstname.lastname and your usual password) and you will be presented with:

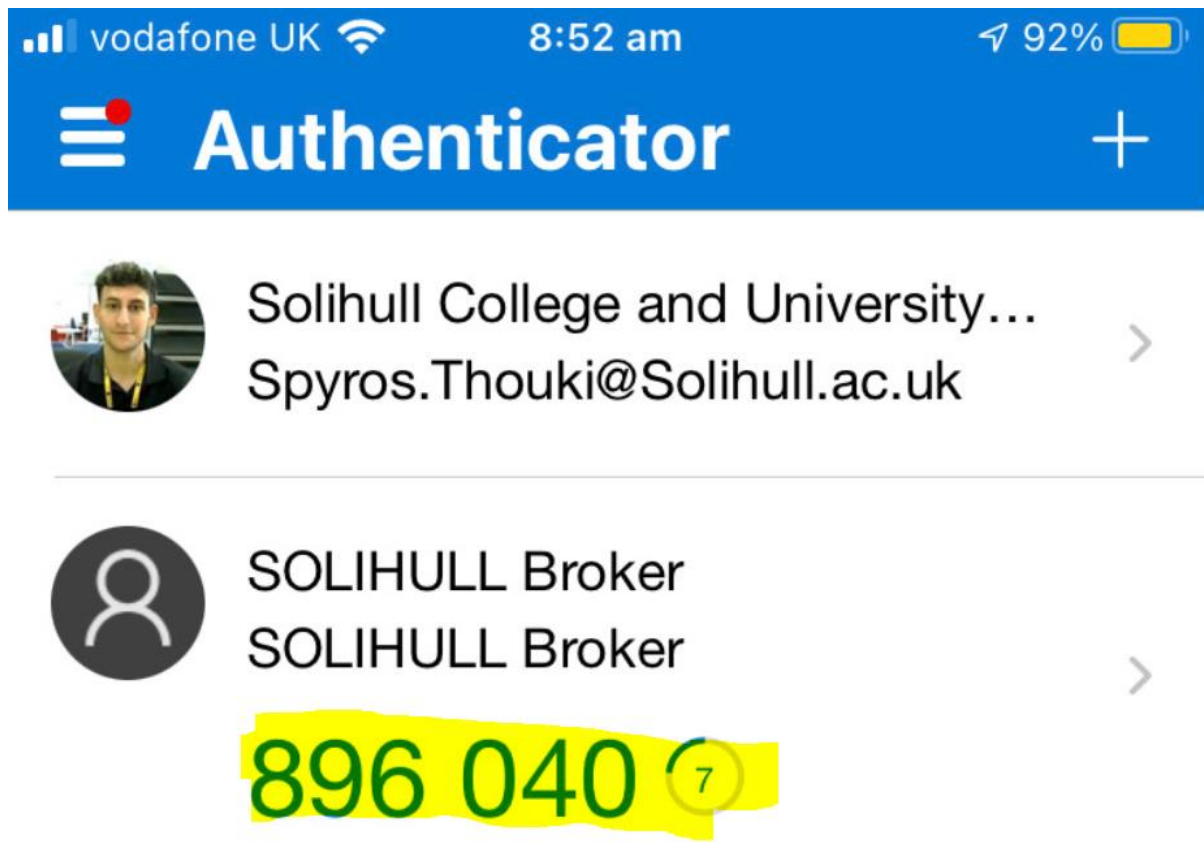


The screenshot shows a login interface for Solihull College & University Centre. On the left, there is a decorative graphic of a hexagonal grid. The Solihull College & University Centre logo is positioned below this graphic. To the right of the logo is a login form with the following fields:

- Username**: A text input field.
- Password**: A password input field with a toggle icon (an eye) to the right.
- Token**: A text input field.
- Realm**: A dropdown menu currently displaying "SOLIHULL".
- Login**: A dark blue button with the text "Login" in white.

You'll then need the Token from your smartphone/mobile device.

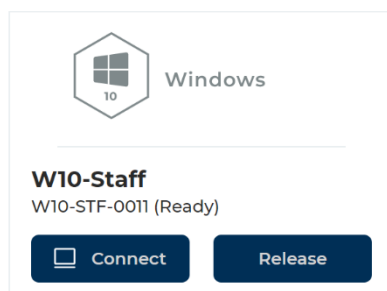
The Token can be found within the Microsoft Authenticator application under "SOLIHULL Broker"



Once you have entered your username, password and token, you will be presented with the desktops available to you.

GUEST ASSIGNMENTS 1 total

Settings



Click on connect and once the download has finished you should be able to access your remote desktop. This is the same as before the new MFA requirements.

N.B. The downloaded file does expire so you will need to go back to the website each time you connect.

Tip : You may have to click on "Open With" and choose "Remote Desktop Connection"